

**CONTRACT
CARRIER ASSESSMENT**

**PROJECT MANAGED
CARRIER INSTALL**

**CARRIER CONTRACT
NEGOTIATIONS**

CONTRACT MANAGEMENT

SINGLE BILL

**INVENTORY &
DASHBOARD VISIBILITY**

24/7/365 MONITORING

SINGLE POINT OF CONTACT

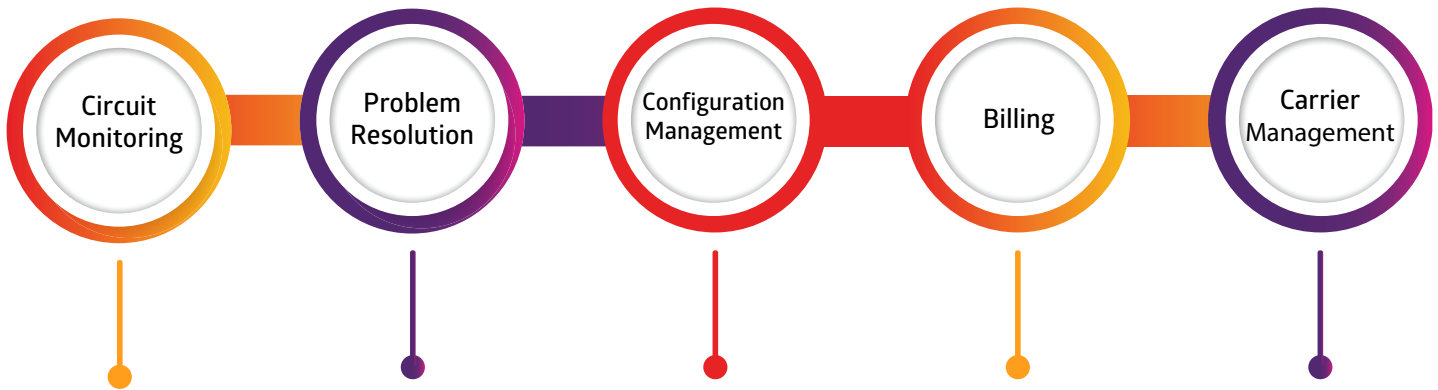
PROBLEM RESOLUTION

CONFIGURE CARE

CIRCUIT MONITORING

CIRCUIT MANAGEMENT

**CUSTOMIZABLE
ALERT SYSTEM**



- 24/7/365 Monitoring
- Up/Down Status
- Bandwidth Utilization
- Packet Loss and Delay
- Hardware Threshold Alerts
- Historical Reports
- Bandwidth Utilization and Threshold Alerts
- Client Access to Monitoring System

- Alert Analysis
- Interface with Carrier
- RMA Management
- Troubleshooting
- Configuration Support for Replaced Equipment
- Remote Support

- Offsite Copy of Configuration
- 30 Day Record of Configuration Changes

- Customized Billing
- Single Consolidated Bill
- Budget Center Capabilities

- Proactive Alert & Tickets
- Multi Carrier Management
- Troubleshoot Problems
- Open Ticket with Carrier
- Manage Restoration Process
- Provide SLA Compliance Reports